



Visa Entitlement Verification Online (VEVO)

How to view your visa status and entitlements online—A guide for visa holders

What is VEVO?

VEVO is a free online service that gives visa holders, employers and other registered organisations easy and quick access to visa entitlements and status information 24 hours a day.

For visa holders, VEVO provides information about their current visa status, including:

- visa class and subclass
- visa grant and expiry dates
- visa grant number
- must enter Australia before date
- names of any dependants listed on your visa
- entries allowed
- period of stay
- all conditions associated with the granted visa (for example, rights to work or study).

Employers and other registered organisations may be authorised to view limited information about a person’s visa status, with the visa holder’s consent. These organisations do not see the same level or detail of information as the visa holder does.

For more information, visit immi.gov.au/VEVO.

How do I use VEVO?

1. Visit immi.gov.au/VEVO
2. Select ‘Enter VEVO as a Visa Holder’
 - the terms and conditions screen will then be displayed
3. Read the terms and conditions carefully and click ‘I agree to the terms and conditions’ to continue
 - The login screen will then be displayed

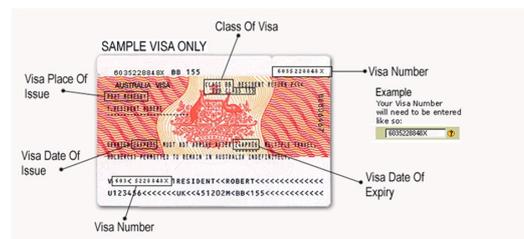
The screenshot shows the 'Visa Holder Enquiry - Step One' and 'Step Two' sections. Step One includes fields for Transaction Reference Number (TRN), Visa Grant Number, Visa Number, and Password. Step Two includes fields for Date of birth, Passport/ImmiCard number, and Country of Passport/ImmiCard. There are 'OK' and 'Clear' buttons at the bottom.

4. Enter your ‘Transaction Reference Number (TRN)’, ‘Visa Grant Number’, ‘Visa Evidence Number’ or ‘password’ into the ‘login – step one’ section.

- a **transaction Reference Number (TRN)** is provided to you if you apply for your visa online
- a **Visa Grant Number** is provided to you on the notification you receive advising you are successful in your visa application—see below for an example (Number highlighted)

Applicant Type	Main Applicant
Client Name	Tanya HYDE
Date of Birth	18 February 1987
Client ID	55776011632
Passport Number	654654
Visa Grant Number	8119554713811
Visa Grant Date	17 October 2012
Initial Stay Period	
Must Not Arrive After	17 April 2013
Stay Period	17 April 2014
Travel Facility	Multiple
Visa Conditions	8303 - CONDITION 8501 - HEALTH COVER 8516 - MUST MAINTAIN ELIGIBILITY

- a **Visa Evidence Number** is recorded on your visa label, if you have obtained one—see below for an example. **Note:** Australia offers electronic visas, meaning a label is unnecessary in most countries



- a **Password** is obtained from the department. **Note:** a password can only be obtained once you are in Australia
5. Enter your ‘date of birth’, ‘passport/ImmiCard number’ and ‘country of passport/ImmiCard’ into the ‘login – step two’ section
 6. If you have entered incorrect details, click ‘Clear’ to start again
 7. If your details are correct, click ‘OK’
 - your visa status and entitlements will be displayed.